

**23 DAY BALKAN COUNTRIES COMBINED TOUR**

**Tour Start Date:** Available on every day from 05 April 2020 to 31 March 2022

**TOUR ROUTE:** Istanbul – Bursa (Uludag) - Kusadasi - Troy - Canakkale - Gallipoli - Edirne/Turkey - Plovdiv - Sofia - Sandanski - Melnik/Bulgaria - Thessaloniki - Vergina - Kalambaka/Greece- Ohrid/Macedonia - Tirana/Albania - Budva/Montenegro - Dubrovnik/Croatia - Mostar - Sarajevo - Travnik - Bihac/Bosnia - Ljubljana/Slovenia - Zagreb/Croatia

**23 DAY BALKAN COUNTRIES COMBINED TOUR SUMMARY**

This exclusive tour is consisted of many different countries to include Turkey, Bulgaria, Macedonia, Albania, Montenegro, Croatia, Bosnia and Greece with an exciting itinerary to let you enjoy the Adriatic coast and the Balkans entirely where you will also get to see Aegean Region and experience a journey through Greece.

**23 DAY BALKAN COUNTRIES COMBINED TOUR ITINERARY****Day 1 - Istanbul - Turkey - Arrival Day**

Meet at the airport and Transfer to your hotel. You will be given your room key and the rest of the day is yours to explore Istanbul. Overnight in Istanbul.

**Day 2 - Istanbul City Tour - Turkey**

(Breakfast included)

Pick up at 08:30am from your hotel for the daily tour of old Istanbul city.

Visit to TOPKAPI PALACE The great palace of the Ottoman sultans from the 15th to the 19th centuries housing an exquisite collection of crystal, silver, and Chinese porcelain, robes worn by the sultans and their families, the famous jewels of the Imperial Treasury, miniatures, the Holy Mantle; enshrining relics of the Prophet Mohammed.

SULTANAHMET IMPERIAL MOSQUE Across from St. Sophia built in the 16th century by the architect Mehmet, is known as the BLUE MOSQUE because of its magnificent interior decoration of blue Iznik tiles.

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**HIPPODROME** Ancient Hippodrome, the scene of chariot races, with the three monuments; the Obelisk of Theodosius, the bronze Serpentine Column and the Column of Constantine.

Murtis Tour will then take you to the **GRAND SPICE BAZAAR** for Shopping. After the tour, transfer back to your hotel. Free Evening and optional Istanbul Evening Shows or Bosphorus Dinner Cruise including traditional Turkish entertainment and dinner. Overnight in Istanbul.

### **Day 3 - Istanbul - Bursa, - Turkey**

*(Breakfast and Dinner included)*

After breakfast, at 08:00 am, we depart for Bursa; the first capital of the Ottoman Empire and one of the great treasure houses of Islamic architecture. Visit the Green Mosque and the neighboring Green Mausoleum, both world-renowned for their superb tile decoration. See Great Mosque, which has the largest indoor space within all the mosques in Ottoman architecture. Visit Kozahan, once the center of silk trade. Textile fabrics of silk obtained from cocoons of Bursa has played an important role in Bursa's being the center of textile. After that, drive to the village of Cumalikizik. This is one of the best-preserved Ottoman villages in Turkey with scores of picturesque houses built in the traditional style. The historical texture of the village has been well protected and the civilian countryside architectural structures of the early Ottoman period are still intact. After the tour, transfer to your hotel. Overnight in Bursa.

### **Day 4 –Bursa - Kusadasi – Sirince Village Tour - Turkey**

*(Breakfast and Dinner included)*

After breakfast and at 08:00, we have 5 Hour drive to Ephesus. We have lunch in Ephesus and then we will do a Turkish Village Tour. Sirince's construction style today belongs to Anatolian Greeks. The houses on the slope are all original with their white paints. Sirince Village also has a fantastic reputation for making some of the best wines in Turkey - especially fruit wines. We will visit the vineyards and it is time to learn how to make fruit wine with Turkish wine makers. In the evening you will be tested about your knowledge of making fruit wine. On the way we will visit one of the famous leather production centers of the region, where you will have the opportunity to get a good factory rate. After the art tour, we drive to Kusadasi. Overnight in Kusadasi.

### **Day 5 - Kusadasi - Ephesus Tour - Turkey**

*(Breakfast and Dinner included)*

After breakfast and at 08:00 We will visit to Ephesus, one of the best preserved ancient sites in the world en - route, visiting the Temple of Artemis, Curates street, famous Roman baths, Celsus Library and Grand theatre. After the tour, we will visit the place of one of our sponsors which continues to perform one of the oldest arts of Turkey in a carpet weaving center. During our visit, we will have a chance to see the Turkish women who are working in the factory. After the art tour, we drive to back to Kusadasi. Overnight in Kusadasi.

### **Day 6 - Pergamon - Troy Tour - Kusadas - Turkey**

*(Breakfast and Dinner included)*

We depart at 08:30 and drive around 3 hours to Pergamon. Lunch break around 13:00pm and after the lunch, we depart for tour of the magnificent acropolis of Pergamon. Its impressive temples and library made it a renowned cultural and political centre at that times. Bergamon is a famous city for its jewellery, stones and silver. So on the way, we will visit a jewellery center for 30 minutes, after lunch, drive to ancient sight of Troy. Visit the famous archeological and mythological site of Troy, home of the Trojan Horse and Helen of Troy. After Troy tour, Arrival to Canakkale by 18:00pm. Overnight in Canakkale.

### **Day 7 – Canakkale - Gallipoli Tour – Edirne - Turkey**

*(Breakfast and Dinner included)*

At 07:30am, we depart for Gallipoli to visit the battle fields. Two hours later, we will give you 20 minutes to relax in a restaurant area. We arrive Gallipoli around 12:00am and we have lunch break, relax a little bit and then depart for the battle fields. Visit Gabatepe Museum. Start visiting the fields with Ariburnu Cemetery and Anzac Cove because these are the places where the war had started. Then Beach Cemetery, Shrapnel Valley and Plugges Plateau. Afterwards, we drive towards to border. Overnight in Edirne.

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## Day 8 – Edirne - Turkey – Plovdiv - Bulgaria

*(Breakfast included)*

After breakfast, we check out from the hotel and Depart for Bulgaria. Arrival in Plovdiv around noon in Bulgaria. Check in to hotel and rest of day is yours. Explore Plovdiv city, shop in the local markets or enjoy many big parties or games in Casinos. Overnight in Plovdiv.

## Day 9 - Plovdiv – Sofia - Bulgaria

*(Breakfast included)*

Departure for Sofia. Guided sightseeing Tour of the city center including visit to Alexander Nevski Cathedral - one of the largest Eastern Orthodox cathedrals in Europe, as well as one of Sofia's symbols and a primary tourist attraction; St. George Rotunda, St. Sophia Church, built by the Roman Emperor Justinian in the 6th century, National Theatre, former Royal Palace, today housing the National Revival Art Gallery and the Ethnographic Museum, Presidency, etc. Upon request - dinner at a traditional restaurant with folklore music and dances. Overnight in Sofia.

## Day 10 - Sofia - Rila Monastery – Sandanski - Bulgaria

*(Breakfast included)*

Departure for Rila Monastery - the most exquisite example of the monastery art and architecture in Bulgaria. Guided tour of the monastery complex. Visit to Nativity of the Virgin Church with its miracle icon of the Virgin and splendid gilded iconostasis, the old kitchen, the monastery museum where you can learn about the long and heroic history of the monastery, the wood carved cross made for a period of twelve years by a monk called Rafael, Hrelyo's Tower and many spectacular views from the mountain and the surrounding nature. Drive to Sandanski in the afternoon. Overnight in Sandanski.

## Day 11 - Sandanski – Melnik - Bulgaria – Thessaloniki - Greece

*(Breakfast included)*

Drive to Melnik - the smallest town in Bulgaria famous for its excellent wines and sandstone rocky pyramids. Visit to Kordopulova museum-house. Around noon departure for Greece. It is your free day to explore and enjoy Thessaloniki on your own. Depending on the time of arrival, you can spend the day walking around, doing the shopping or relaxing in one of many cafeterias or Taverns in Thessaloniki down town. Overnight in Thessaloniki

## Day 12 - Thessaloniki - Vergina – Kalambaka - Greece

*(Breakfast included)*

Breakfast at the hotel. After breakfast, drive to Vergina, the most important remains of the monumental palace of the Kingdom of Macedonia, lavishly decorated with mosaics and painted stuccoes, and the burial ground with more than 300 tombs some of which date from the 11th century B.C. One of the royal tombs is identified as that of Philip II, who conquered all the Greek cities, paving the way for his son Alexander and the expansion of the Hellenistic world. Lunch will be offered at a local restaurant in Vergina. After lunch, drive to Kalambaka. Overnight in Kalambaka.

## Day 13 – Kalambaka - Greece – Ohrid - Macedonia

*(Breakfast included)*

After Breakfast, We depart for Half Day City Tour to visit Meteora for Theopetra Cave. After lunch, drive to Ohrid, Macedonia. Check in and Overnight in Ohrid, Macedonia.

## Day 14 – Ohrid - Macedonia – Tirana - Albania

*(Breakfast included)*

After breakfast we depart for Ohrid for a half day city tour for Hadzi Turgut Mosque, Old Bazaar, Zeynel Abidin Pasha Tekke, Krst Dazmija. After lunch, we drive to Tirana. Overnight in Tirana, Albania.

## Day 15 – Tirana - Albania – Budva - Montenegro

*(Breakfast included)*

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After breakfast, we part for a Half Day City Tour for Mosque of Ethme Bay, Clock Tower, and National Museum. After lunch we depart for Budva. Arrival, check in the hotel. Overnight in Budva.

**Day 16 – Budva - Montenegro – Dubrovnik - Croatia**

*(Breakfast included)*

After breakfast, depart for Budva Town City Tour and Lunch Break and head to Dubrovnik. Arrival and check in to the hotel. Overnight in Dubrovnik.

**Day 17 – Dubrovnik - Croatia**

*(Breakfast included)*

Breakfast at hotel, city tour of this UNESCO protected pearl of the Adriatic and its Cathedral, Rector's Palace, Franciscan Monastery (included Old Pharmacy), Clock Tower, Orlando's Columns, Sponze Plaza, Dubrovnik City. Lunch in the old City, Free time Overnight at hotel in Dubrovnik.

**Day 18 – Dubrovnik - Croatia - Mostar – Sarajevo - Bosnia**

*(Breakfast included)*

Breakfast, Check out hotel. Transfer to Mostar), Proceed for city tour – visit Karadjoz Bey mosque and Muslibegovic house – walk through the old town and old bridge listed as UNESCO heritage site. Continue drive to Sarajevo, Lunch at Local Restaurant on the Way at Jablanica, arrive at Sarajevo, Free time at Old City and check-in the hotel. Overnight in Sarajevo.

**Day 19 – Sarajevo - Bosnia**

*(Breakfast included)*

Breakfast at hotel. Proceed for tour to visit Vrelo Bosne – spring of river Bosnia, Tunnel museum – the only means of going in and out during the siege of Sarajevo in last war. On Foot Tour of old town Bascarsija, Latin bridge, place where the Austro Hungarian Archduke was assassinated, what triggered the 1st World War; Brusa bezistan – covered market place; Gazi Husref Bey Mosque- built in 1530 year during the Ottoman era – and Gazi Husref Bey Madrass; Morica Han built in 1551; Vijecnica – town hall for the Austro-Hungarian era. Lunch at the local restaurant. Afternoon, free for shopping. Back to hotel. Overnight in Sarajevo

**Day 20 - Sarajevo - Travnik – Bihac - Bosnia**

*(Breakfast included)*

Breakfast at hotel, check-out the hotel to Bihac on the way visit of the Pyramids of Bosnia. Continue driving to Travnik, visit to the mosque in Travnik including Suleimania. Travnik is located 90 km to the west of the city of Sarajevo, the Bosnian governor from 1697 to 1850, Lunch at Local Restaurant in Travnik , continue drive to Bihac , Check-in the hotel , Leisure time enjoying the waterfalls and Una river which is best for Rafting. Overnight in Bihac.

**Day 21- Biha - Bosnia - Plitvice Lake - Croatia – Ljubljana - Slovenia**

*(Breakfast included)*

Breakfast at hotel, Check-Out and proceed to Ljubljana, towards Plitvice National Park, a well-known UNESCO World Heritage Site. Tour of the 16 crystal - blue lakes cascading into 92 spectacular waterfalls. Walk on the wooden promenades with magnificent views on the waters where every turn leads to a breathtaking scenery and yet another waterfall. Surrounded by dense woods, Plitvice Lake is a natural phenomenon of rare and unique beauty. Continue drive to Ljubljana, view the Central Open-air Market, Baroque Town Hall, Robba's Fountain, the Three Bridges, and Lunch at Local Restaurant, Check-in the hotel. Overnight at the Hotel in Ljubljana.

**Day 22 – Zagreb - Croatia City Highlights Tour**

*(Breakfast included)*

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Proceed to city visit of the highlights after the breakfast including the upper and lower town, the majestic Cathedral, Archbishop's Palace, Lunch at Local Restaurant, free time exploring the winding streets of the old town, free at leisure for the rest of the day. Overnight at the Hotel in Zagreb.

## Day 23– Zagreb - Croatia - End of Tour

*(Breakfast included)*

Breakfast at hotel. Check-out the hotel. Departure to the airport. We hope this was a memorable tour for you and looking forward to see you again on another tour of ours. Thank you for joining us.

## 23 DAY BALKAN COUNTRIES COMBINED TOUR INCLUDES

- All Airport transfers mentioned in above program
- 2 Nights' accommodation in Istanbul
- 1 Night accommodation in Bursa Uludag
- 2 Nights' accommodation in Kusadasi
- 1 Night accommodation in Canakkale
- 1 Night accommodation in Edirne
- 1 Night accommodation in Plovdiv
- 1 Night accommodation in Sofia
- 1 Night accommodation in Sandanski
- 1 Night accommodation in Thessaloniki
- 1 Night accommodation in Kalambaka
- 1 Night accommodation in Ohrid
- 1 Night accommodation in Tirana
- 1 Night accommodation in Budva
- 2 Nights' accommodation in Dubrovnik
- 2 Nights' accommodation in Sarajevo
- 1 Night accommodation in Bihac
- 1 Night accommodation in Ljubljana
- 1 Night accommodation in Zagreb
- Meals mentioned in above Itinerary
- All coach transportation by fully equipped buses
- All Guided Sightseeing Trips with entrance fees as above
- Professional English speaking tour guides

## 23 DAY BALKAN COUNTRIES COMBINED TOUR EXCLUDES

- Insurance: All types
- City Tax
- Country entry Visas
- Optimal land excursion
- Items of a personal nature such as alcoholic drinks, cold drinks, laundry
- Any others expenses which are not mentioned at the included section.
- Hotel room taxes
- Tipping

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#### TOUR PRICE OPTIONS:

We would like to offer you our prices with two different hotel categories such as Silver and Gold on private basis. Please check the chart above for pricing on the hotel categories. These prices are available for bookings before **15 September, 2020**. The prices below are applicable until **31 March 2022** so you are able to book these tours during this period.

#### REGULAR / SIC 23 DAY BALKAN COUNTRIES COMBINED TOUR PRICES NOTE:

**23 DAY BALKAN COUNTRIES COMBINED TOUR** regular package price is very profitable for FIT clients because they do not have to pay more money for the same itinerary. They will join with our other guests on tour day. If you have more than 5 Pax we will suggest our private tour price option. Our **23 DAY BALKAN COUNTRIES COMBINED TOUR** available mentioned from Istanbul as you can see at below. SIC or Regular Tours with TravelShop Turkey stand for Seat-in- Luxury Coach Basis Tours, which means you will share a luxury air-conditioned coach or luxury van with other tourists as well as regular airport transfer services and you will have an English-speaking tour guide to take you to all the scenic spots for sightseeing, listed in the itinerary that day. You have two different choices as Silver and Gold categories. Silver Category is for 4-5 star Hotels to choose from Gold Category is for premium 5 star and luxury cave hotel. One of them will suit you very well.

23 DAY BALKAN COUNTRIES COMBINED REGULAR TOUR PRICES IN EUROS						
PACKAGES	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
PERIOD 1 - 05.04.2020 - 31.03.2021	€ 3.780	€ 3.889	€ 4.740	€ 3.805	€ 3.919	€ 4.790
PERIOD 2 - 01.04.2021 - 15.10.2021	€ 4.089	€ 4.235	€ 5.385	€ 4.125	€ 4.275	€ 5.455
PERIOD 3 – 16.10.2021 - 31.03.2022	€ 3.959	€ 4.089	€ 5.109	€ 3.985	€ 4.125	€ 5.169

#### PRIVATE 23 DAY BALKAN COUNTRIES COMBINED TOUR PRICES NOTE:

The term "Private Turkey Tour" is widely used and interpreted differently by different Turkey destination management companies. Murti's Tours' definition of Private **23 DAY BALKAN COUNTRIES COMBINED TOUR** means your tour, where your very own personal guide, with a private vehicle and chauffeur, provides all ground services exclusively for your party – nobody else. Private tour you will get more flexibility, better comfort and personalized service so you can experience the Orient the way you have always dreamt of it to be. Our private tour rates available from 1 pax to 40 pax. You have two different choices as Silver and Gold categories. Silver Category is for 4-5 star Hotels to choose from Gold Category is for premium 5 star and luxury cave hotel. One of them will suit you very well. You will get best personal services that you will enjoy to the fullest. When you book your private Turkey tours with our company, you will sit back and enjoy your vacation. Our experienced and friendly team will treat as you have never have been before.

23 DAY BALKAN COUNTRIES COMBINED PRIVATE TOUR PRICES IN EUROS						
Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 10.145,00	€ 10.255,00	€ 11.105,00	€ 10.169,00	€ 10.279,00	€ 11.155,00
2 Pax	€ 5.285,00	€ 5.395,00	€ 6.245,00	€ 5.309,00	€ 5.425,00	€ 6.295,00
3 - 4 Pax	€ 3.785,00	€ 3.889,00	€ 4.745,00	€ 3.805,00	€ 3.919,00	€ 4.795,00
5 - 7 Pax	€ 2.739,00	€ 2.845,00	€ 3.699,00	€ 2.765,00	€ 2.875,00	€ 3.749,00

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8 - 10 Pax	€ 2.145,00	€ 2.255,00	€ 3.105,00	€ 2.169,00	€ 2.279,00	€ 3.155,00
11 - 14 Pax	€ 2.029,00	€ 2.139,00	€ 2.989,00	€ 2.055,00	€ 2.169,00	€ 3.039,00
15 - 19 Pax	€ 1.789,00	€ 1.899,00	€ 2.749,00	€ 1.815,00	€ 1.929,00	€ 2.805,00
20 - 24 Pax	€ 1.629,00	€ 1.735,00	€ 2.589,00	€ 1.655,00	€ 1.765,00	€ 2.639,00
25 - 29 Pax	€ 1.605,00	€ 1.715,00	€ 2.569,00	€ 1.629,00	€ 1.745,00	€ 2.619,00
30 - 34 Pax	€ 1.535,00	€ 1.645,00	€ 2.495,00	€ 1.559,00	€ 1.675,00	€ 2.545,00
35 - 40 Pax	€ 1.415,00	€ 1.525,00	€ 2.375,00	€ 1.439,00	€ 1.555,00	€ 2.425,00
Tour period	From 05.04.2020 to 31.03.2021			From 05.04.2020 to 31.03.2021		

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Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 10.455,00	€ 10.599,00	€ 11.749,00	€ 10.485,00	€ 10.639,00	€ 11.815,00
2 Pax	€ 5.595,00	€ 5.745,00	€ 6.895,00	€ 5.629,00	€ 5.779,00	€ 6.959,00
3 - 4 Pax	€ 4.089,00	€ 4.235,00	€ 5.385,00	€ 4.125,00	€ 4.275,00	€ 5.455,00
5 - 7 Pax	€ 3.045,00	€ 3.195,00	€ 4.345,00	€ 3.079,00	€ 3.229,00	€ 4.409,00
8 - 10 Pax	€ 2.455,00	€ 2.599,00	€ 3.749,00	€ 2.485,00	€ 2.639,00	€ 3.815,00
11 - 14 Pax	€ 2.339,00	€ 2.485,00	€ 3.635,00	€ 2.375,00	€ 2.525,00	€ 3.705,00
15 - 19 Pax	€ 2.099,00	€ 2.245,00	€ 3.395,00	€ 2.135,00	€ 2.285,00	€ 3.465,00
20 - 24 Pax	€ 1.935,00	€ 2.085,00	€ 3.235,00	€ 1.969,00	€ 2.119,00	€ 3.299,00
25 - 29 Pax	€ 1.915,00	€ 2.065,00	€ 3.215,00	€ 1.949,00	€ 2.099,00	€ 3.279,00
30 - 34 Pax	€ 1.845,00	€ 1.989,00	€ 3.139,00	€ 1.875,00	€ 2.029,00	€ 3.209,00
35 - 40 Pax	€ 1.725,00	€ 1.869,00	€ 3.019,00	€ 1.755,00	€ 1.909,00	€ 3.089,00
Tour period	From 01.04.2021 to 15.10.2021			From 01.04.2021 to 15.10.2021		

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Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 10.319,00	€ 10.449,00	€ 11.475,00	€ 10.349,00	€ 10.485,00	€ 11.535,00
2 Pax	€ 5.465,00	€ 5.595,00	€ 6.615,00	€ 5.495,00	€ 5.629,00	€ 6.675,00
3 - 4 Pax	€ 3.959,00	€ 4.089,00	€ 5.109,00	€ 3.985,00	€ 4.125,00	€ 5.169,00
5 - 7 Pax	€ 2.915,00	€ 3.045,00	€ 4.065,00	€ 2.945,00	€ 3.079,00	€ 4.125,00
8 - 10 Pax	€ 2.319,00	€ 2.449,00	€ 3.475,00	€ 2.349,00	€ 2.485,00	€ 3.535,00
11 - 14 Pax	€ 2.205,00	€ 2.335,00	€ 3.359,00	€ 2.235,00	€ 2.369,00	€ 3.419,00
15 - 19 Pax	€ 1.965,00	€ 2.095,00	€ 3.119,00	€ 1.995,00	€ 2.135,00	€ 3.179,00

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[www.f1turkey.co.uk](http://www.f1turkey.co.uk), [www.ecotourturkey.com](http://www.ecotourturkey.com) [www.honeymoonourturkey.com](http://www.honeymoonourturkey.com) [www.christmastourturkey.com](http://www.christmastourturkey.com),

<b>20 - 24 Pax</b>	€ 1.805,00	€ 1.935,00	€ 2.955,00	€ 1.835,00	€ 1.969,00	€ 3.015,00
<b>25 - 29 Pax</b>	€ 1.785,00	€ 1.915,00	€ 2.935,00	€ 1.815,00	€ 1.949,00	€ 2.995,00
<b>30 - 34 Pax</b>	€ 1.715,00	€ 1.845,00	€ 2.865,00	€ 1.739,00	€ 1.875,00	€ 2.925,00
<b>35 - 40 Pax</b>	€ 1.589,00	€ 1.719,00	€ 2.745,00	€ 1.619,00	€ 1.755,00	€ 2.805,00
<b>Tour period</b>	<b>From 16.10.2021 to 31.03.2022</b>			<b>From 16.10.2021 to 31.03.2022</b>		

<b>HOTEL LIST</b>		
<b>Destination</b>	<b>SILVER TOUR PACKAGE CATEGORY HOTELS or Similar Category</b>	<b>GOLDTOUR PACKAGE CATEGORY HOTELS or Similar Category</b>
Istanbul	Pullman Hotel or Ramada Golden Horn Hotel	The Marmara Pera Hotel
Bursa	Bursa Sheraton	Bursa Sheraton
Kusadasi	Suhan 360 Hotel	Suhan 360 Hotel
Canakkale	Troia Tusan Hotel	Troia Tusan Hotel
Edirne	Ramada Hotel	Ramada Hotel
Sofia	Princess Hotel Sofia - Jasmin Hotel	Princess Hotel Sofia - Jasmin Hotel
Tirana	Mondial Hotel	Mondial Hotel
Dubrovnik	Neptun Hotel 4*	Neptun Hotel 4*
Sarajevo	Hollywood Hotel 4* - Grand Hotel 3*	Hollywood Hotel 4* - Grand Hotel 3*
Sandanski	Sveti Nikola Hotel 4*	Sveti Nikola Hotel 4*
Thessaloniki	Ramada	Ramada
Kalambaka	Antoniadis Hotel 4*	Antoniadis Hotel 4*
Bihac	Kostelski Buk Deluxe 4*	Kostelski Buk Deluxe 4*
Ljubljana	Plaza hotel 4*	Plaza hotel 4*
Zagreb	Movie hotel 3*	Movie hotel 3*

**PS:** If This hotel list not available at the time of your booking then we will arrange similar other hotel for your group. If you prefer a Different category hotel, there might be an additional cost

#### What are the discounts for children?

Under 2 years of age, your child will travel free of charge by land. Flight ticket insurance cost will be 20 Euro only.  
Children under 6 years of age charged at 50% of a full priced adult tour  
Children 7-11 years of age charged at 75% of a full priced adult  
Children above 11 years are full priced adult fare

#### TRAVELSHOP TURKEY NEW TERMS AND CONDITIONS:

We would like to offer you our updated cancellation policies due to Corona Virus issue.

TravelShop Turkey and Murti's Tour; cares for the well-being of its guests and its partners very much. As a company, we keep guests' satisfaction, health & wealth as our priority.

In order to pre-book your tours and benefit from your bookings until the last day, we have made some alterations to ease the process. Because of this process, you will save time, money, and no risk taken when you book to travel with us.

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#### **BOOKING PAYMENT CONDITIONS:**

TravelShop Turkey and Murti's Tour; makes it easy to book the tours with an advanced payment of only 25% with the rest of 75% payable on arrival. You can cancel your new bookings anytime until **15 September, 2020** up to 2 working days prior to your departure. If you will prefer to make bank transfer for the remaining balance of 75%, you need to make sure that our side receives it by the tour start date. If through a credit card, you can always make the payment our online service only to be withdrawn by the tours start date.

#### **CANCELLATION PROCEDURES:**

TravelShop Turkey and Murti's Tour; will not apply any penalties to you if you cancel before 2 working days of tour departure date until **15 September 2020**, your deposit of 25% to be refunded. This way, our guests will be on the safe side and will not worry about penalties. In case that you have informed us of your arrival/departure flight details and received related confirmations for accommodation and tour programs, yet haven't showed up for the tour, 25% deposit to be non-refundable. With the exception of ready-made packages, if you require different accommodation venues like any international brand name hotels, your tours would fall under "customized/tailor-made tours" category and hotels' regulations to be applicable and announced within the itinerary. Our aim is not to charge guests' for a penalty and care for the benefit of the guests that we will comply from here on end.

#### **DOMESTIC FLIGHT PAYMENTS AND CANCELLATIONS:**

As we strive to refund our guests fully, we have not included our domestic flights. Each domestic flight has its own set of regulations applicable. Therefore, to cover you and keep from no-show penalties, we will provide our tours without the calculation of domestic flights. Domestic flight price for adult travelers is approximately 50 Euro for 1 way and for under 2 years old, approximately 20 Euro per child as an insurance policy. When your booking ascertained, we will require flight ticket price in full. If cancelled, we will comply by Airline Company's cancellation policy. This way, we would be able to ease the process and provide a comfortable and worry-free travel.

#### **WE TRULY APPRECIATE YOUR COOPERATION**

We would like to underline one more time that our purpose is to cover you from any harm due to this virus issue and help as best we can. You may direct this information to your guests with a comfort and the fact that no loss on their part that, this may help you to travel to Turkey as a popular destination that TravelShop Turkey caters for. TravelShop Turkey has over 1.000 tours in 30 different categories that you can book and purchase with a comfort and confidence as no cancellation fees deducted from you.

Please let us know in case of any further assistance required by yourselves that we are willing to help in every way that we can.

P.S. Besides from the Updated Terms & Conditions, Cancellation Procedures and Domestic Flights Regulations as listed above, all current terms and conditions on these itineraries still valid and applicable respectively.

#### **TRAVEL SHOP TURKEY FREQUENTLY ASKED QUESTIONS:**

We would like to provide some valuable information for you to have a hassle-free holiday and enjoy your time with us to the fullest. Please check below our FAQ information that you may need during your travel.

#### **DOMESTIC FLIGHTS:**

Many of our Tours include domestic flights. These flights have a limitation of 15 to 20 kg of luggage with 8 kg of in-cabin weight depending on the Airlines. Please abide by these in-flight regulations. You should be present at the Airport an hour prior to flight times. We reserve and book your flight Tickets a week before the travel dates with the names provided by yourselves. If there is a typo or a lettering mistake on the names, our company holds no

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responsibility of any inconvenience that may be experienced so it is best to have a copy of the passport provided to your representative.

#### **COACH TRANSFER:**

Our vehicles differ in line with group sizes. Until 8 pax, we have Van, until 14 pax, we provide Sprinter, until 29 pax, we have midi buses and finally until to 45 pax, we have coaches available. Taking into consideration of guests luggages we make an arrangement as below:

Until 8-pax we will use Van: Maximum 5 persons.

Until 14-pax we will use Sprinter: Maximum 10 persons.

Until 29-pax we will use midi bus: Maximum 24 persons.

Until 45-pax we will use coach: Maximum 40 persons.

Our vehicles are fully equipped with A/C, refrigeration, clean, comfortable and brand new or latest models. For long bus rides, we will have regular breaks in rest points on highways for a quick coffee and food, rest room breaks and such necessities.

#### **TOUR GUIDE:**

All of our Tours include professional and knowledgeable Tour Guides. Our guides have all the information that requested by yourself whether historically, culturally or locally with very good English spoken. Although Regular Tours will have an English Speaking guide, for private Tour Options, we will have multi-lingual Professional Tour guides available as you may need.

#### **ACCOMMODATIONS:**

We use mostly 4 star, 5 star or boutique hotels for your convenience and comfort. For example, in Istanbul and other regions we have 4-5 star hotel where for Cappadocia and such areas, we use classy cave resorts. On guaranteed tours, we declare the accommodation venues but it may differ for private ones within the same category, with good reviews.

#### **MEALS:**

Dinners usually served in the hotels on half board category. Lunches will be served in restaurants on the destination route. Meals are mostly served as Set Menu or Open Buffet Style. If you have meal preferences or special diet requirements, please inform us beforehand for necessary arrangements during your tour confirmation.

#### **MUSEUM:**

On our Tour Routes, we include all the "must see" museums and sightseeing venues in our itinerary. This service is included within the Tour price. Some museums have different operation days and times but we will have similar sites to fill in for them.

#### **SHOPPING:**

Turkey is a great destination for shopping opportunities especially Turkish rugs/carpets, jewelry, leather, textile, ceramics and many other hand made artifacts. During the tours, we recommend some of the reliable and reasonable shopping venues to be visited. Our shopping stops are consisted of trustworthy, guaranteed vendors. Our guide will direct you to such stores during the tours. Our guide in regards to shopping matters while on the tour may inform you. Some of our shopping venues may apply group discount that you may want to take advantage.

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## TIPPING:

It is not a -must- to tip on our tours. However, if you are satisfied with the services provided by driver and the guide, you may consider tipping them accordingly as 2 EUROS for the guide and 1 EURO for the driver. It is customary in Tourism industry in line with customer expectations and we inform our personnel to provide the best of our services whether or not tip is given.

## OPTIONAL TOURS:

Most of major sightseeing, museums included within the tour prices. However, some of the activities and excursions that are not favored everyone, are not included. Such as Hot-Air Ballooning, Paragliding, Dinner Cruise, Turkish Night Shows, Whirling Dervishes Ceremony and Turkish bath visits may be extra upon requests.

The prices for such exclusions are available on our website. We recommend that you book before the booking of your tour to make sure the availability. You may not find space for some of these activities on the last minute or once you have arrived.

## AIRPORT TRANSFER SERVICES:

We provide your airport transfers for arrival and returns. Please, provide us the flight details when purchasing the tour for proper arrangements with flight code, destination, date and arrival timing. Our airport officer will be present to welcome you after you pass the customs, luggage claim and greet you with a name board outside the gates.

## SEASONS OF TURKEY

**Winter Season:** Between the months of December, January, February as the weather is around 10 degrees Celsius.

**Spring:** Between the months of March, April and May as the weather is around 22 degrees Celsius.

**Summer:** June, July and August are summer time with approx. 30 degrees Celsius.

**Autumn:** September through November considered autumn with a national average of 20 degrees Celsius.

Have your attire accordingly and dress with proper clothing as per the guidance above.

## THINGS TO BE CARED FOR AND BROUGHT ON YOU

Turkey is a very modern Islamic country. You may just have fun and go around as in any European country when you are in Turkey. Only a few things to pay attention for such as entering into a Mosque with an alcoholic beverage in hand. Women should be carefully head-covered when in a holy environment. Rest is pretty much the same as in any western city. Bars, cafes and restaurants are open until late nights and people get entertained safely. We suggest for you have the items listed below.

- 1- Travel Insurance that covers health as well.
- 2- Globally recognized credit cards
- 3- Cash needed for small purchases where cards are not accepted. It is best to use an official exchange office for Turkish currency transactions.
- 4- Clothing in line with seasonal standards as indicated above.
- 5- Camera
- 6- Universal adaptor and charger equipment for electronical devices.
- 7- Comfortable trekking shoes for walking around as the tours most likely to have walking distances
- 8- International Telephone Communication checked
- 9- Have a copy of your flight ticket with you
- 10- Have a personal identification on you at all times

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#### THINGS TO BE CHECKED PRIOR THE TOUR;

Please check the information below before your departure

- 1- International Flight Tickets
- 2- Tour itinerary
- 3- Confirmation received from us to include hotel reservations etc.
- 4- Domestic Flight Tickets if any (Please check your title/name spelling printed correctly)
- 5- Passport Validation Terms
- 6- Visa if needed (check before your trip for the dates on your visa)
- 7- If visa needed, please ask us for invitation letter to ease the visa application process
- 8- Flight details for on time Airport transfer services
- 9- Observe the luggage limitation by Airlines for domestic flights if any
- 10- Obtain emergency contact details from our office

If you have any further information that is not listed above, please contact us by the details below:

Please email us at [headoffice@travelshopturkey.com](mailto:headoffice@travelshopturkey.com)

OPTIONAL Per Person Price		
Dinner	€ 16,00	Transfer included
Lunch	€ 12,00	Transfer included
<u>1001 Nights Dinner Show Istanbul</u>	€ 55,00	Transfer included
<u>Bosphorus Dinner Cruise Istanbul</u>	€ 60,00	Transfer included

23 DAY BALKAN COUNTRIES COMBINED TOUR - DISTANCES					
Distances	Kilometer	Miles	Hours	Tour Start Time	Tour End Time
Istanbul - Bursa	309	192	4	08:00 AM	17:00 PM
Bursa - Kusadasi	400	250	5	08:00 AM	17:00 PM
Kusadasi - Pergamon	195	120	3	08:30 AM	17:30 PM
Kusadasi - Gallipoli	450	280	4.5	07:30 AM	17:00 PM
Skopje - Tirana	180	110	3	08.00 AM	17.00 PM
Ohrid - Tirana	135	85	2	09.00 AM	17.00 PM
Tirana - Montenegro	115	75	1.5	09.00 AM	17.00 PM
Motenegro - Budva	105	70	1	09.00 AM	17.00 PM
Budva - Dubrovnik	119	80	1.5	09.00 AM	17.00 PM
Dubrovnik - Mostar	140	85	2.5	09.00 AM	17.00 PM
Sarajevo - Bihac	310	190	4	08.30 AM	17.00 PM
Bihac - Ljubljana	230	140	3.5	08.30 AM	17.00 PM
Ljubljana - Bled	62	40	0.5	08.30 AM	17.00 PM
Bled - Zagreb	190	125	3	10.00 AM	17.00 PM
Kalambaka- Ohrid	277	170	3.5	08.30 AM	17.00 PM
Ohrid - Tirana	138	85	2	08.30 AM	17.00 PM

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Tirana - Budva	175	105	3	09.00 AM	17.00 PM
Ljubljana - Zagreb	145	85	2	09.00 AM	17.00 PM

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