

# TRAVELSHOPTURKEY

## 12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR

**Tour Start Date:** Available on every day from 05 April 2020 to 31 March 2022

### TOUR ROUTE:

Dubai - Istanbul – Plovdiv – Sofia - Rila Monastery – Sandanski - Melnik - Thessaloniki - Vergina – Thermopylae - Athens

### 12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR SUMMARY:

One of the best combined tour programs in the world. In 12 days You will be enjoying great beaches of Dubai, cultural Capital of Europe; Istanbul, one of the most beautiful cities of Europe; Sofia, one of the best places to feel the cultural heritages of Europe; Athens. Enjoy Istanbul, where Europe meets with Asia, having a history of thousands of years. Enjoy the history, parties and gaming in Bulgaria. Become impressed by Athens, the city of all civilizations and philosophy.



### 12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR ITINERARY:

#### Day 1 - Dubai - Arrival Day

Arrive to Dubai International Airport, Clear Customs & Immigration. Meet & Greet upon arrival by English speaking representative and arrival transfer from Dubai International Airport to hotel. Check in to your Hotel. Overnight in Dubai.

#### Day 2 - Dubai City Tour

*(Breakfast included)*

After breakfast at the hotel, proceed to Dubai City Tour. The city tour is a great introduction to Dubai especially if you are on a short visit as you will get to see some of the most popular sights. You will be visiting amazing and picturesque landmarks that combine fabulous architecture with the rich culture of the Middle East. There is plenty of time at each stop to enjoy and photograph along with a very pleasant tour guide. It helps you to learn about the city and hit the major tourist spots and then make follow up trips to places you want to spend more time at. Photo stop outside **Jumeirah Mosque**, visit

**Dubai Creek**, explore the **Dubai Museum**, visit **Gold and Spick Souk**, stop at **Burj Al Arab Hotel** for photographs. After the tour, return to the hotel. Overnight in Dubai.

### **Day 3 - Dubai to Turkey - Istanbul**

*(Breakfast included)*

Today, after breakfast, we will transfer you to airport for your flight to Istanbul. Upon arrival to Istanbul, meet at the airport and transfer to your hotel. You will be given your room key and the rest of the day is yours to explore Istanbul. Overnight in Istanbul.

### **Day 4 – Turkey - Istanbul City Tour**

*(Breakfast included)*

Our journey begins in Istanbul, the only city in the world situated on two continents. Today we discover the Byzantine and Ottoman treasures of Istanbul. We visit **Hippodrome** and the Obelisk brought from Egypt. Then our next visit is the **Blue Mosque** with its six minarets. Visit **St. Sophia**. This ancient basilica, built by Constantine the Great in the 4th century and reconstructed by Justinian in the 6th century, is one of the architectural marvels of all time. Afternoon we will visit the **Topkapi Palace**, which was the residence of the Ottoman sultans, with its fabulous treasure chambers. Lunch break at 13:00 pm. After the lunch, Murtis Tour will take you to the **Grand Spice Bazaar**, which is a unique atmosphere with reasonable prices for your shopping. Here you will find; Exotic Spices and Herbs, Turkish Baklava, Turkish Delights, Turkish Coffee, nuts and fruits, small souvenirs such as Ceramic Handicrafts, Evil Eyes totems, all naturel olive oil, soaps and many other goods in Souvenir Shops and stores. After the tour, transfer back to your hotel. Overnight in Istanbul.

**Please Note:** Hagia Sophia is closed on Mondays, Topkapi Palace closed on Tuesdays. If your tour is on one of these days, we would offer you to visit Underground Cistern instead of Hagia Sophia and Topkapi palace museum.

### **Day 5 – Turkey - Istanbul Bosphorus Cruise and Shopping Tour**

*(Breakfast included)*

Af After breakfast between 08:00 am and 09:30 am pick-ups from hotel. Your tour consultant will give you final timing one day before. **BOSPHORUS BY BOAT**; a traditional excursion by boat along the waterway separating Europe and Asia. The shore lined with old wooden villas, palaces of marble, fortresses, and small fishing villages. During the excursion, you will see the magnificent sights of the following attractions from your boat. See Dolmabahce Palace, and further along, the parks and imperial pavilions of Yildiz Palace. On the coastal edge of this park, is Ciragan Palace, 300 meters of its marble facade faces the shore. At Ortakoy a great variety of artists, gather every sunday to display their work along the street. Ortakoy is a symbol of tolerance with a church, a mosque and a synagogue existing side by side for centuries. RUMELI FORTRESS (view from boat), Built by Mehmet the Conqueror in 1452 prior to the conquest of Istanbul was completed in only four months to control and protect the infamous Bosphorus passage. It is one of the most beautiful works of military architecture anywhere in the world. BEYLERBEYI PALACE (view from boat), is the summer residence of Ottoman sultans exists in its original renovated glory featuring original antique furniture and magnificent gardens with the Harem on the Asian side of Istanbul. Lunch break at the Turkish restaurant. After the lunch we will then take you to the **GRAND COVERED BAZAAR** In this labyrinth of streets and passages are more than 4,000 shops with each trade having its own area: the goldsmiths' street, the carpet sellers, Turkish arts and crafts, such as hand painted ceramic plates, hand-honed copperware, brassware and trays, water ewers, onyx-ware and meerschaum pipes. After the tour transfer back to your hotel. Overnight in Istanbul.

### **Day 6 - Turkey - Istanbul - Plovdiv - Bulgaria**

*(Breakfast included)*

After breakfast, check out from the hotel and Depart for Bulgaria. Arrival in Plovdiv around noon, in Bulgaria. Check in to hotel and rest of day is yours. Explore Plovdiv city, shop in the local markets, or enjoy many big party or games in Casinos. Overnight in Plovdiv.

### **Day 7 - Bulgaria - Plovdiv - Sofia**

*(Breakfast included)*

After breakfast, departure for Sofia. Guided sightseeing tour of the city center including visit to the **National History Museum** and the mediaeval **Boyana Church** included in the UNESCO World Heritage List. Visit to **Alexander Nevski Cathedral** - one of the largest Eastern Orthodox cathedrals in Europe, as well as one of Sofia's symbols and a primary tourist attraction; **St. George Rotunda and St. Sophia Church**, built by the Roman emperor Justinian in the 6th century, **National Theatre**, former Royal Palace, the Presidency, etc. Free time in the city center and main shopping area around Vitosha Boulevard. Optional evening panoramic tour "Sofia by night" and dinner at a traditional restaurant with folklore music and dances. Overnight in Sofia.

### **Day 8 - Bulgaria - Sofia - Rila Monastery - Sandanski**

*(Breakfast included)*

After the breakfast, we depart for **Rila Monastery** - the most exquisite example of the monastery art and architecture in Bulgaria. Guided tour of the monastery complex. Visit to **Nativity of the Virgin Church** with its miracle icon of the Virgin and splendid gilded iconostasis. The old kitchen, the monastery museum where you can learn about the long and heroic history of the monastery, the wood carved cross made for a period of twelve years by a monk called Rafael, Hrelyo's Tower and many spectacular views from the mountain and the surrounding nature. Drive to Sandanski in the afternoon. Overnight in Sandanski.

### **Day 9 - Bulgaria - Sandanski – Melnik - Greece - Thessaloniki**

*(Breakfast included)*

After breakfast, drive to **Melnik** – the smallest town in Bulgaria famous for its excellent wines and sandstone rocky pyramids. Visit to **Kordopulova museum-house**. Around noon departure for Greece. Arrive Thessaloniki early afternoon. The rest of the day will be free to explore and enjoy Thessaloniki on your own, walking around, doing the shopping or relaxing in one of many cafeterias or Taverns in Thessaloniki down town. Overnight in Thessaloniki.

### **Day 10 - Greece - Thessaloniki - Vergina – Thermopylae - Athens**

*(Breakfast included)*

Breakfast at the hotel. After breakfast, drive to **Vergina**, the most important remains of the monumental palace of the Kingdom of Macedonia, lavishly decorated with mosaics and painted stuccoes, and the burial ground with more than 300 tumuli, some of which date from the 11th century B.C. One of the royal tombs is identified as that of Philip II, who conquered all the Greek cities, paving the way for his son Alexander and the expansion of the Hellenistic world.

After the visit drive to Athens. On the way, make a short stop at **Thermopylae** where a fierce battle took place between the Persians and Greeks during the Persian invasion of 480-479 BC. The Greek force (300 strong) was very small but was determined to make a stand against the huge Persian army. Overnight in Athens.

### **Day 11 - Greece - Athens Sightseeing Tour With Acropolis & Half Day All in One**

*(Breakfast included)*

In the morning, after breakfast, we will pick you up from the hotel and shall start our sightseeing tour of the center of Athens including **The Constitution of Greece (Sintagma)**. It was created by the Fifth Revisional Parliament of the Hellenes and entered into force in 1975. It has been revised three times since, in 1986, in 2001 and in 2008. The Constitutional history of Greece goes back to the Greek War of Independence, during which the first three revolutionary Greek constitutions were adopted.

Afterwards we will visit **Old Parliament House**. The Old Parliament building, which is located at Stadiou Street in Athens, housed the Greek Parliament between 1875 and 1932. It now houses the country's **National Historical Museum**. In front of the building stands a large equestrian statue of General Theodoros Kolokotronis, cast in bronze. It was sculpted by Lazaros Sochos in Paris in 1900, and erected in its current place in 1904.

Continue our tour, we will go to **The National Library** of Greece which is situated near the center of city of Athens. It holds 4,500 Greek manuscripts, which is one of the greatest collection of Greek

scripts. There are also many chrysobulls and archives of the Greek Revolution. Then we will continue driving down **Herod Atticus Street**, you will see the **Evzones** in their picturesque uniform and the **PRESIDENTIAL PALACE** which is the official residence of the President of the Hellenic Republic. It previously served as the Royal Palace, until the abolition of the monarchy by referendum in 1974. On your way to the Acropolis you will see the **Hadrian's Arch**, visit the **Temple of Olympian Zeus**, and you will make a short stop at the **Panathenaic Stadium** which was refurbished a second time in 1895 for the 1896 Olympics, with completion funding provided by the Greek benefactor George Averoff whose marble statue now stands at the entrance, based on designs by architects Anastasios Metaxas and Ernst Ziller. Upon arrive **Acropolis**, we will visit **Acropolis Museum** which is focused on the findings of the archaeological site of the Acropolis of Athens. The museum was built to house every artifact found on the rock and on its feet, from the Greek Bronze Age to Roman and Byzantine Greece. It also lies on the archaeological site of Makrygianni and the ruins of a part of Roman and early Byzantine Athens. Also, we will visit the architectural masterpieces of the Golden Age of Athens: the **PROPYLAEA**, the **TEMPLE of ATHENA NIKE**, the **ERECHTHEION**. The last stop before we back to hotel is The **Parthenon**. The Parthenon is a temple in Acropolis, the harmony between material and spirit, the monument that puts order in the mind. Early evening, we will back to hotel, you can relax in the rest of the day. Overnight in Athens.

## **Day 12 - Greece – Athens - End of Tour**

*(Breakfast included)*

Breakfast at the hotel. After breakfast, transfer to Athens International Airport for a flight back home. We hope your tour was a memorable one and we would like to see you in the future in one of our tours again. Have a nice trip back home and thanks for choosing TravelShop Turkey.

## **12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR INCLUDES:**

- Arrival airport transfer from Istanbul Airport
- 2 nights' hotel accommoation in Dubai
- 3 nights' hotel accommodation in Istanbul
- 1 night hotel accommodation in Plovdiv
- 1 night hotel accommodation in Sofia
- 1 night hotel accommodation in Sandanski
- 1 night hotel accommodation in Thessaloniki
- 2 nights' accommodation in Athnes
- 11 open buffet breakfasts
- Guided Dubai City Tour
- Guided Istanbul City Tour
- Guided Istanbul Bosphorus Cruise and Shopping Tour
- Guided Sofia City Tour
- Guided Sofia and Rila Monastery
- Guided Melnik Tour
- Guided Vergina Tour
- Guided Athens Sightseeing Tour
- All entrance fees mentioned in the itinerary
- Transportation in a fully air-conditioned, non-smoking coach
- Professional English-speaking tour guides
- Departure transfer to Athens International Airport

## **EXCLUDES:**

- International flights
- City Tax
- Dubai entry visa
- Turkey entry visa
- Bulgaria entry visa
- Greece entry visa

- Evening panoramic tour “Sofia by night” and dinner at a traditional restaurant with folklore music and dances
- Optional land excursion
- Items of a personal nature such as alcoholic drinks, cold drinks, laundry
- Any others expenses which are not mentioned at the included section.
- Hotel room taxes
- Tipping

#### TOUR PRICE OPTIONS:

We would like to offer you our prices with two different hotel categories such as Silver and Gold on private basis. Please check the chart above for pricing on the hotel categories. These prices are available for bookings before **15 September, 2020**. The prices below are applicable until **31 March 2022** so you are able to book these tours during this period.

#### REGULAR / SIC 12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR PRICES NOTE:

**12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR** regular package price is very profitable for FIT clients because they do not have to pay more money for the same itinerary. They will join with our other guests on tour day. If you have more than 5 Pax we will suggest our private tour price option. Our **12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR** available mentioned from Istanbul as you can see at below. SIC or Regular Tours with TravelShop Turkey stand for Seat-in-Luxury Coach Basis Tours, which means you will share a luxury air-conditioned coach or luxury van with other tourists as well as regular airport transfer services and you will have an English-speaking tour guide to take you to all the scenic spots for sightseeing, listed in the itinerary that day. You have two different choices as Silver and Gold categories. Silver Category is for 4-5 star Hotels to choose from Gold Category is for premium 5 star and luxury cave hotel. One of them will suit you very well.

<b>12 DAY DUBAI - TURKEY - BULGARIA - GREECE REGULAR TOUR PRICES IN EUROS</b>						
<b>PACKAGES</b>	<b>SILVER PACKAGE</b>			<b>GOLD PACKAGE</b>		
<b>Room Type – Per Person In</b>	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
<b>PERIOD 1 - 05.04.2020 - 31.03.2021</b>	€ 2 125,00	€ 2 179,00	€ 2 625,00	€ 2 149,00	€ 2 205,00	€ 2 685,00
<b>PERIOD 2 - 01.04.2021 - 15.10.2021</b>	€ 2 285,00	€ 2 355,00	€ 2 959,00	€ 2 309,00	€ 2 389,00	€ 3 035,00
<b>PERIOD 3 – 16.10.2021 - 31.03.2022</b>	€ 2 215,00	€ 2 279,00	€ 2 815,00	€ 2 239,00	€ 2 315,00	€ 2 885,00

#### PRIVATE 12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR PRICES NOTE:

The term “Private Turkey Tour” is widely used and interpreted differently by different Turkey destination management companies. Murti’s Tours’ definition of Private **12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR** means your tour, where your very own personal guide, with a private vehicle and chauffeur, provides all ground services exclusively for your party – nobody else. Private tour you will get more flexibility, better comfort and personalized service so you can experience the Orient the way you have always dreamt of it to be. Our private tour rates available from 1 pax to 40 pax. You have two different choices as Silver and Gold categories. Silver Category is for 4-5 star Hotels to choose from Gold Category is for premium 5 star and luxury cave hotel. One of them will suit you very well. You will get best personal services that you will enjoy to the fullest. When you book your private Turkey tours with our company, you will sit back and enjoy your vacation. Our experienced and friendly team will treat as you have never have been before.

12 DAY DUBAI - TURKEY - BULGARIA - GREECE PRIVATE TOUR PRICES IN EUROS						
Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 5 599,00	€ 5 655,00	€ 6 105,00	€ 5 625,00	€ 5 685,00	€ 6 159,00
2 Pax	€ 2 969,00	€ 3 025,00	€ 3 469,00	€ 2 989,00	€ 3 049,00	€ 3 525,00
3 - 4 Pax	€ 2 125,00	€ 2 179,00	€ 2 625,00	€ 2 149,00	€ 2 205,00	€ 2 685,00
5 - 7 Pax	€ 1 505,00	€ 1 559,00	€ 2 005,00	€ 1 525,00	€ 1 585,00	€ 2 059,00
8 - 10 Pax	€ 1 149,00	€ 1 205,00	€ 1 649,00	€ 1 169,00	€ 1 229,00	€ 1 709,00
11 - 14 Pax	€ 1 085,00	€ 1 139,00	€ 1 585,00	€ 1 105,00	€ 1 165,00	€ 1 645,00
15 - 19 Pax	€ 945,00	€ 999,00	€ 1 445,00	€ 965,00	€ 1 025,00	€ 1 505,00
20 - 24 Pax	€ 845,00	€ 905,00	€ 1 345,00	€ 869,00	€ 925,00	€ 1 405,00
25 - 29 Pax	€ 835,00	€ 889,00	€ 1 335,00	€ 855,00	€ 915,00	€ 1 395,00
30 - 34 Pax	€ 795,00	€ 849,00	€ 1 295,00	€ 815,00	€ 875,00	€ 1 355,00
35 - 40 Pax	€ 725,00	€ 785,00	€ 1 229,00	€ 749,00	€ 809,00	€ 1 285,00
Tour period	From 05.04.2020 to 31.03.2021			From 05.04.2020 to 31.03.2021		

12 DAY DUBAI - TURKEY - BULGARIA - GREECE PRIVATE TOUR PRICES IN EUROS						
Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 5 755,00	€ 5 835,00	€ 6 435,00	€ 5 785,00	€ 5 865,00	€ 6 509,00
2 Pax	€ 3 125,00	€ 3 199,00	€ 3 799,00	€ 3 155,00	€ 3 235,00	€ 3 875,00
3 - 4 Pax	€ 2 285,00	€ 2 355,00	€ 2 959,00	€ 2 309,00	€ 2 389,00	€ 3 035,00
5 - 7 Pax	€ 1 659,00	€ 1 735,00	€ 2 335,00	€ 1 689,00	€ 1 765,00	€ 2 415,00
8 - 10 Pax	€ 1 305,00	€ 1 379,00	€ 1 979,00	€ 1 335,00	€ 1 415,00	€ 2 059,00
11 - 14 Pax	€ 1 239,00	€ 1 315,00	€ 1 915,00	€ 1 269,00	€ 1 349,00	€ 1 995,00
15 - 19 Pax	€ 1 099,00	€ 1 175,00	€ 1 775,00	€ 1 129,00	€ 1 209,00	€ 1 855,00
20 - 24 Pax	€ 1 005,00	€ 1 075,00	€ 1 679,00	€ 1 035,00	€ 1 109,00	€ 1 755,00
25 - 29 Pax	€ 989,00	€ 1 065,00	€ 1 665,00	€ 1 019,00	€ 1 099,00	€ 1 745,00
30 - 34 Pax	€ 949,00	€ 1 025,00	€ 1 625,00	€ 979,00	€ 1 059,00	€ 1 705,00
35 - 40 Pax	€ 885,00	€ 955,00	€ 1 559,00	€ 915,00	€ 989,00	€ 1 635,00
Tour period	From 01.04.2021 to 15.10.2021			From 01.04.2021 to 15.10.2021		

12 DAY DUBAI - TURKEY - BULGARIA - GREECE PRIVATE TOUR PRICES IN EUROS						
Destination	SILVER PACKAGE			GOLD PACKAGE		
Room Type – Per Person In	Shared Triple	Shared Double	Single	Shared Triple	Shared Double	Single
1 Pax	€ 5 689,00	€ 5 755,00	€ 6 289,00	€ 5 715,00	€ 5 785,00	€ 6 359,00
2 Pax	€ 3 055,00	€ 3 125,00	€ 3 659,00	€ 3 085,00	€ 3 155,00	€ 3 725,00
3 - 4 Pax	€ 2 215,00	€ 2 279,00	€ 2 815,00	€ 2 239,00	€ 2 315,00	€ 2 885,00
5 - 7 Pax	€ 1 595,00	€ 1 659,00	€ 2 195,00	€ 1 615,00	€ 1 689,00	€ 2 259,00
8 - 10 Pax	€ 1 239,00	€ 1 305,00	€ 1 839,00	€ 1 265,00	€ 1 335,00	€ 1 909,00

<b>11 - 14 Pax</b>	€ 1 175,00	€ 1 239,00	€ 1 775,00	€ 1 199,00	€ 1 269,00	€ 1 845,00
<b>15 - 19 Pax</b>	€ 1 035,00	€ 1 099,00	€ 1 635,00	€ 1 059,00	€ 1 129,00	€ 1 705,00
<b>20 - 24 Pax</b>	€ 935,00	€ 1 005,00	€ 1 535,00	€ 965,00	€ 1 035,00	€ 1 605,00
<b>25 - 29 Pax</b>	€ 925,00	€ 989,00	€ 1 525,00	€ 949,00	€ 1 019,00	€ 1 595,00
<b>30 - 34 Pax</b>	€ 885,00	€ 949,00	€ 1 485,00	€ 909,00	€ 979,00	€ 1 555,00
<b>35 - 40 Pax</b>	€ 815,00	€ 885,00	€ 1 415,00	€ 845,00	€ 915,00	€ 1 485,00
<b>Tour period</b>	<b>From 16.10.2021 to 31.03.2022</b>			<b>From 16.10.2021 to 31.03.2022</b>		

<b>HOTEL LIST</b>		
<b>Destination</b>	<b>SILVER TOUR PACKAGE CATEGORY HOTELS or Similar Category</b>	<b>GOLDTOUR PACKAGE CATEGORY HOTELS or Similar Category</b>
Dubai	Grand Hyatt Hotel	Grand Hyatt Hotel
Istanbul	Pullman Hotel or Ramada Golden Horn Hotel	The Marmara Pera Hotel
Plovdiv	Imperial Hotel	Imperial Hotel
Sandanski	Inter Hotel Sandalski	Inter Hotel Sandalski
Sofia	Ramada Sofia Hotel	Ramada Sofia Hotel
Thessaloniki	Holiday Inn Hotel	Holiday Inn Hotel
Athens	Titania Hotel	Titania Hotel

**PS:** If This hotel list not available at the time of your booking then we will arrange similar other hotel for your group. If you prefer a Different category hotel, there might be an additional cost

#### **What are the discounts for children?**

Under 2 years of age, your child will travel free of charge by land. Flight ticket insurance cost will be 20 Euro only.

Children under 6 years of age charged at 50% of a full priced adult tour

Children 7-11 years of age charged at 75% of a full priced adult

Children above 11 years are full priced adult fare

#### **TRAVELSHOP TURKEY NEW TERMS AND CONDITIONS:**

We would like to offer you our updated cancellation policies due to Corona Virus issue.

TravelShop Turkey and Murti's Tour; cares for the well-being of its guests and its partners very much.

As a company, we keep guests' satisfaction, health & wealth as our priority.

In order to pre-book your tours and benefit from your bookings until the last day, we have made some alterations to ease the process. Because of this process, you will save time, money, and no risk taken when you book to travel with us.

#### **BOOKING PAYMENT CONDITIONS:**

TravelShop Turkey and Murti's Tour; makes it easy to book the tours with an advanced payment of only 25% with the rest of 75% payable on arrival. You can cancel your new bookings anytime until **15 September, 2020** up to 2 working days prior to your departure. If you will prefer to make bank transfer for the remaining balance of 75%, you need to make sure that our side receives it by the tour start date. If through a credit card, you can always make the payment our online service only to be withdrawn by the tours start date.

## **CANCELLATION PROCEDURES:**

TravelShop Turkey and Murti's Tour; will not apply any penalties to you if you cancel before 2 working days of tour departure date until **15 September 2020**, your deposit of 25% to be refunded. This way, our guests will be on the safe side and will not worry about penalties. In case that you have informed us of your arrival/departure flight details and received related confirmations for accommodation and tour programs, yet haven't showed up for the tour, 25% deposit to be non-refundable. With the exception of ready-made packages, if you require different accommodation venues like any international brand name hotels, your tours would fall under "customized/tailor-made tours" category and hotels' regulations to be applicable and announced within the itinerary. Our aim is not to charge guests' for a penalty and care for the benefit of the guests that we will comply from here on end.

## **DOMESTIC FLIGHT PAYMENTS AND CANCELLATIONS:**

As we strive to refund our guests fully, we have not included our domestic flights. Each domestic flight has its own set of regulations applicable. Therefore, to cover you and keep from no-show penalties, we will provide our tours without the calculation of domestic flights. Domestic flight price for adult travelers is approximately 50 Euro for 1 way and for under 2 years old, approximately 20 Euro per child as an insurance policy. When your booking ascertained, we will require flight ticket price in full. If cancelled, we will comply by Airline Company's cancellation policy. This way, we would be able to ease the process and provide a comfortable and worry-free travel.

## **WE TRULY APPRECIATE YOUR COOPERATION**

We would like to underline one more time that our purpose is to cover you from any harm due to this virus issue and help as best we can. You may direct this information to your guests with a comfort and the fact that no loss on their part that, this may help you to travel to Turkey as a popular destination that TravelShop Turkey caters for. TravelShop Turkey has over 1.000 tours in 30 different categories that you can book and purchase with a comfort and confidence as no cancellation fees deducted from you.

Please let us know in case of any further assistance required by yourselves that we are willing to help in every way that we can.

P.S. Besides from the Updated Terms & Conditions, Cancellation Procedures and Domestic Flights Regulations as listed above, all current terms and conditions on these itineraries still valid and applicable respectively.

## **TRAVEL SHOP TURKEY FREQUENTLY ASKED QUESTIONS:**

We would like to provide some valuable information for you to have a hassle-free holiday and enjoy your time with us to the fullest. Please check below our FAQ information that you may need during your travel.

## **DOMESTIC FLIGHTS:**

Many of our Tours include domestic flights. These flights have a limitation of 15 to 20 kg of luggage with 8 kg of in-cabin weight depending on the Airlines. Please abide by these in-flight regulations. You should be present at the Airport an hour prior to flight times. We reserve and book your flight Tickets a week before the travel dates with the names provided by yourselves. If there is a typo or a lettering mistake on the names, our company holds no responsibility of any inconvenience that may be experienced so it is best to have a copy of the passport provided to your representative.



## **COACH TRANSFER:**

Our vehicles differ in line with group sizes. Until 8 pax, we have Van, until 14 pax, we provide Sprinter, until 29 pax, we have midi buses and finally until to 45 pax, we have coaches available. Taking into consideration of guests luggages we make an arrangement as below:

Until 8-pax we will use Van: Maximum 5 persons.

Until 14-pax we will use Sprinter: Maximum 10 persons.

Until 29-pax we will use midi bus: Maximum 24 persons.

Until 45-pax we will use coach: Maximum 40 persons.

Our vehicles are fully equipped with A/C, refrigeration, clean, comfortable and brand new or latest models. For long bus rides, we will have regular breaks in rest points on highways for a quick coffee and food, rest room breaks and such necessities.

## **TOUR GUIDE:**

All of our Tours include professional and knowledgeable Tour Guides. Our guides have all the information that requested by yourself whether historically, culturally or locally with very good English spoken. Although Regular Tours will have an English Speaking guide, for private Tour Options, we will have multi-lingual Professional Tour guides available as you may need.

## **ACCOMMODATIONS:**

We use mostly 4 star, 5 star or boutique hotels for your convenience and comfort. For example, in Istanbul and other regions we have 4-5 star hotel where for Cappadocia and such areas, we use classy cave resorts. On guaranteed tours, we declare the accommodation venues but it may differ for private ones within the same category, with good reviews.

## **MEALS:**

Dinners usually served in the hotels on half board category. Lunches will be served in restaurants on the destination route. Meals are mostly served as Set Menu or Open Buffet Style. If you have meal preferences or special diet requirements, please inform us beforehand for necessary arrangements during your tour confirmation.

## **MUSEUM:**

On our Tour Routes, we include all the "must see" museums and sightseeing venues in our itinerary. This service is included within the Tour price. Some museums have different operation days and times but we will have similar sites to fill in for them.

## **SHOPPING:**

Turkey is a great destination for shopping opportunities especially Turkish rugs/carpets, jewelry, leather, textile, ceramics and many other hand made artifacts. During the tours, we recommend some of the reliable and reasonable shopping venues to be visited. Our shopping stops are consisted of trustworthy, guaranteed vendors. Our guide will direct you to such stores during the tours. Our guide in regards to shopping matters while on the tour may inform you. Some of our shopping venues may apply group discount that you may want to take advantage.

## **TIPPING:**

It is not a -must- to tip on our tours. However, if you are satisfied with the services provided by driver

and the guide, you may consider tipping them accordingly as 2 EUROS for the guide and 1 EURO for the driver. It is customary in Tourism industry in line with customer expectations and we inform our personnel to provide the best of our services whether or not tip is given.

### **OPTIONAL TOURS:**

Most of major sightseeing, museums included within the tour prices. However, some of the activities and excursions that are not favored everyone, are not included. Such as Hot-Air Ballooning, Paragliding, Dinner Cruise, Turkish Night Shows, Whirling Dervishes Ceremony and Turkish bath visits may be extra upon requests.

The prices for such exclusions are available on our website. We recommend that you book before the booking of your tour to make sure the availability. You may not find space for some of these activities on the last minute or once you have arrived.

### **AIRPORT TRANSFER SERVICES:**

We provide your airport transfers for arrival and returns. Please, provide us the flight details when purchasing the tour for proper arrangements with flight code, destination, date and arrival timing. Our airport officer will be present to welcome you after you pass the customs, luggage claim and greet you with a name board outside the gates.

### **SEASONS OF TURKEY**

**Winter Season:** Between the months of December, January, February as the weather is around 10 degrees Celsius.

**Spring:** Between the months of March, April and May as the weather is around 22 degrees Celsius.

**Summer:** June, July and August are summer time with approx. 30 degrees Celsius.

**Autumn:** September through November considered autumn with a national average of 20 degrees Celsius.

Have your attire accordingly and dress with proper clothing as per the guidance above.

### **THINGS TO BE CARED FOR AND BROUGHT ON YOU**

Turkey is a very modern Islamic country. You may just have fun and go around as in any European country when you are in Turkey. Only a few things to pay attention for such as entering into a Mosque with an alcoholic beverage in hand. Women should be carefully head-covered when in a holy environment. Rest is pretty much the same as in any western city. Bars, cafes and restaurants are open until late nights and people get entertained safely. We suggest for you have the items listed below.

- 1- Travel Insurance that covers health as well.
- 2- Globally recognized credit cards
- 3- Cash needed for small purchases where cards are not accepted. It is best to use an official exchange office for Turkish currency transactions.
- 4- Clothing in line with seasonal standards as indicated above.
- 5- Camera
- 6- Universal adaptor and charger equipment for electronical devices.
- 7- Comfortable trekking shoes for walking around as the tours most likely to have walking distances
- 8- International Telephone Communication checked
- 9- Have a copy of your flight ticket with you
- 10- Have a personal identification on you at all times

## THINGS TO BE CHECKED PRIOR THE TOUR;

Please check the information below before your departure

- 1- International Flight Tickets
- 2- Tour itinerary
- 3- Confirmation received from us to include hotel reservations etc.
- 4- Domestic Flight Tickets if any (Please check your title/name spelling printed correctly)
- 5- Passport Validation Terms
- 6- Visa if needed (check before your trip for the dates on your visa)
- 7- If visa needed, please ask us for invitation letter to ease the visa application process
- 8- Flight details for on time Airport transfer services
- 9- Observe the luggage limitation by Airlines for domestic flights if any
- 10- Obtain emergency contact details from our office

If you have any further information that is not listed above, please contact us by the details below:

Please email us at [headoffice@travelshopturkey.com](mailto:headoffice@travelshopturkey.com)

OPTIONAL Per Person Price		
Dinner	€ 16,00	Transfer included
Lunch	€ 12,00	Transfer included
<u>1001 Nights Dinner Show Istanbul</u>	€ 55,00	Transfer included
<u>Bosphorus Dinner Cruise Istanbul</u>	€ 60,00	Transfer included
Evening panoramic tour 'Sofia by night' and dinner at a traditional restaurant with folklore music and dances	€ 105,00	Transfer included

12 DAY DUBAI - TURKEY - BULGARIA - GREECE TOUR - DISTANCES					
Distances	Kilometer s	Mile s	Hours	Tour Start Time	Tour End Time
Dubai – Istanbul (By Plane)	2995	1861	5		
Istanbul - Plovdiv	419	260	4:20	8:30 AM	17:00 PM
Plovdiv - Sofia	143	89	1:20	8:30 AM	17:00 PM
Sofia - Rila Monastery	118	74	1:45	8:30 AM	17:00 PM
Rila Monastery - Sandanski	101	63	1:35	8:30 AM	17:00 PM
Sandanski - Melnik	22	13	15 min	8:30 AM	17:00 PM
Melnik - Thessaloniki	142	88	1:20	8:30 AM	17:00 PM
Thessaloniki - Vergina	78	48	1	8:30 AM	17:00 PM
Vergina - Thermopylae	491	305	5	8:30 AM	17:00 PM
Thermopylae - Athens	197	122	2:45	8:30 AM	17:00 PM

For additional information please do not hesitate to contact us - please see details provided below.

Web [www.travelshopTURKEY.com](http://www.travelshopTURKEY.com) Email [headoffice@travelshopturkey.com](mailto:headoffice@travelshopturkey.com)

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**Member of TURSAB, ASTA, ETOA ATTA, WRTA and TIES**