

Murti's Tour

TRAVELSHOP**TURKEY**

TURSAB Licence 5291

As TravelShop Turkey
We present our
Covid-19 Precautions for the safe travel of our guests while
in Turkey



CUSTOMS AND BORDERS OF TURKEY

For those who are willing to travel to Turkey, the borders are wide-open while the custom processes are easy as a breeze that our beautiful nation welcomes all to see and explore sun, sea, sun and beyond

Our national Airline Turkish Airlines offers return flight options to over 200 countries with non-stop and mostly direct flights available all year round that we host travellers from all nationalities all over the globe...



QUARANTINE IN TURKEY?



There is no quarantine in Turkey for any travelers so feel free to plan on your vacation in Turkey

If there is a guest who has Covid 19 symptoms , will be isolated and take under control.

If you happen to get caught by the Virus while in Turkey, you of course will be on Hospital Care covered by the Turkish Government as an official warranty for your well-being.



ARE THE TRAVELSHOP TURKEY OFFICES OPEN DURING THE COVID- 19 PANDEMIC

Applying all Covid-19 procedures and taking preventive measures, all our Branch Offices are open during the Business hours.

All enquiries received are also replied back to within 24 hours.

Please direct alal your correspondence to headoffice@travelshopturkey.com



WHAT TRAVELSHOP TURKEY PROVIDES

As TravelShop Turkey, we care about our guests' well-being and safety to the maximum.

In order to serve our incoming guests more efficiently, we act by the Ministry of Tourism and Health regulations verbatim.

Our team members, our vehicles, preferred accommodation venues and all other aspects on your trip are checked repeatedly to make sure that the Covid-19 virus threatening the globe doesn't affect you at all.

Your health, your well-being and happiness is our main concern until you go back home after spending memorable times with us ,safe and sound....



WHAT YOU NEED TO DO PRIOR TO GETTING ON YOUR FLIGHT

Each Airline Company requests a PCR Test being taken before the travelling starts. You will have a PCR test, 48 to 72 hours ahead of time and you need to get your results in hand before you depart for the Airport on your International Flight so the Airline representatives will submit your PCR Test results during your flight check-in operation.

You will have your seat on board in line with social distancing rules, so you won't be contacting anything or anybody to prevent contamination.

With all the measures taken, the risks are going to be as less as possible during your flight time.



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ON YOUR ARRIVAL TO THE AIRPORT AT THE DESTINATION

- **Health Declaration Card**

Health Declaration Card to be distributed on board while in the aircraft that must be filled with complete & accurate information and returned to the officers.

- **Health Screening**

Passengers disembarking from the plane should undergo a health screening process with a thermal camera. If a high temperature is detected, you will be taken to a enclosed place for further examination.

- **Visa Control Point**

Entry Visa operations may vary in Turkish customs, depending on the country of origin. For your visa procedures, please visit the visa desk in the arrivals hall.

- **Passport Control**

A valid passport and / or entry visa must be shown to the Passport Police officer at the Passport Control counter as usual.



PASSENGER BAGGAGE CLAIM HALL

After going through the Passport Control, you will be directed to the Arrivals hall. Here, you can see which carousel your luggage is on, by monitoring the electronic display on each section. Sabiha Gökçen Airport is proud to be able to deliver your luggage shortly after landing and has a large number of luggage trolleys available at the terminal to meet the passenger needs.

While waiting on your luggage's arrival, we expect you to observe the social distancing regulations



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MEETING AT AIRPORT WITH OUR TRANSFERMEN/GUIDES

After you pass through the custom and walk to exit gate , you will meet with your TravelShop Turkey transferman / Tour Guide who is going to be waiting for you, outside the gate. They will take you to your vehicle with the social distancing in mind and that you will leave your luggage to get on the vehicle as the driver will place your luggage inside the vehicle on behalf of you .



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SAFE TOURISM CERTIFICATE FOR OUR VEHICLES

As TravelShop Turkey, we comply by all the regulations and restrictions in effect by Ministry of Tourism.

Our vehicles are cleaned and cleansed on regular basis for hygiene and our Captains, Transferrmen and Guides are being tested for Covid-19.

Our vehicles are compatible with Covid-19 precautions as to -every other seat- is used during the transportation skipping one seat for each row.

All vehicles are equipped with mask, disinfectant, cleansing napkins and thermometer for your health and safety.

We are proud to carry a Safe Tourism Certificate on all our vehicles.

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intertek
Total Quality. Assured.



SAFE TOURISM CERTIFICATE

This certification recommended by Turkey Tourism Promotion and Development Agency is issued by Intertek Test Hizmetleri A.Ş.

Intertek Test Hizmetleri A.Ş., is accredited by TURKAK and its accreditation coverage is published at www.turkak.org.tr

34 CFR 625

has met the requirements of the "Assessment Criteria for COVID-19 and Hygiene Measures to be Implemented in the Tour and Transfer Vehicles during the Pandemic" published within the framework of the "Safe Tourism Certification Program" and has become entitled to receive "Safe Tourism Certificate".

Certificate Number
INT-TAŞIT-0020

Date of First Certification 12 / 10 / 2020

Issued on 12 / 10 / 2020

Date of Expiry 12 / 11 / 2020

Facility Type
Tour and Transfer Vehicles

Muge Heneghan
Country Managing Director
Intertek Turkey



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HEALTH MEASURES ON THE VEHICLES

You will have a fresh new mask while in vehicle and you can use disinfectants available at all times during the transportation for your convenience.

All of our TravelShop Turkey Transfermen, Drivers and Guides are well informed and educated about the Covid 19 Pandemic Safe Tourism guidelines. They will follow up social distance rules and procedures applicable and they might remind you of the precautions during your trip.



COVID-19 TRAVELSHOP TURKEY TOUR PACKAGES & PRICES

TravelShop Turkey has 2000 tours available and on sale in more than 60 categories , all set up until April, 2022.

You may easily book your packages with no penalties applied for cancellation and no price increase!

BOOK NOW AND SAVE YOUR SEAT...

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Escorted
Tours in
Turkey





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WHAT TO DO DURING SIGHTSEEING

Before the tour departure, drivers' body temperature checked by our operation team.

The drivers to use Mask during the sightseeings at all times.

The drivers and guides have to follow up on social distancing rules.

Tourist guides to act in accordance with personal hygiene rules and use medical masks throughout the tour and comply with social distance rules.

Tourist guides pay attention to comply with the guidelines under COVID-19 regulations in the places visited such as museum, archaeological site, recreation facility etc , informing the group about the protective measures at the entrances and supervise whether the measures are followed by the group accompanied from entry to exit.

During the tour, a wireless microphone and headset system is provided for tour guides and tour participants and that the system is used by the same person throughout the tour. If possible, used microphone, headset, etc. to be ensured to remain as personal. Due to the droplet formation threat, loud talking and shouting are avoided.

Tourist guides, if they have disabled visitors, come to museums and historical sites by appointment, with prior notice when applicable.

Tourist guides inform the group and the company for reservation by scheduling the time when necessary for the services to be received in the accommodation venues and resting facilities.

In the tour, if symptoms such as fever, cough, cold, and shortness of breath develop occur on one of the participants, they are to be directed to the nearest health institution with a mask on. The patient is isolated until he is taken over by the healthcare institution and is accompanied to the health unit when necessary.

COVID-19 MEASURES AT HOTELS DURING CHECK IN AND DURING ACCOMMODATION IN TURKEY

A Safe Tourism Certificate

Written information regarding COVID-19 precautions and implementations is provided during guest acceptance.

Visual information is provided regarding the rules and social distances applied / to be followed in places where guests and staff can easily see them throughout the facility. Necessary precautions regarding social distance are taken, markings are made and more guests than the limited capacity are not accepted in accordance with the Pandemic plan. Hand-sanitizer or antiseptic is kept at the entrances, on common areas and public guest toilets as well as in different parts of widely used general areas.

Contactless temperature measurement application

Personnel are provided with the facility of hand disinfection along with personal protective equipment (such as mask, gloves etc.) suitable for their contact in the workplace with guests and the environment.

Daily cleaning materials and hygienic personnel attire are provided.

Guest rooms, surfaces and equipment in rooms that are touched by hand such as telephone, remote control, water heater, door-window handles are cleaned with disinfectant products when the guest's accommodation is over.

Personal protective equipment such as masks are kept available and provided upon request to the guests.

Disposable products in rooms.

Isolation rooms on a separate floor and special personnel uniforms to be worn on this floor.

The cleaning and hygiene for the kitchen and related areas, all kinds of hardware and equipment used in the kitchen, counter and storage areas are regularly provided. Service materials are washed in the dishwasher throughout the facility.

Corona Virus Training for All Personnel

Periodic Open Area Disinfection

Periodic Indoor Disinfection



Measures for Our Team Members

Daily Body Temperature Control

All team members must use mask

All team members has to follow social distancing rules

Measures About Restaurants , Coffee Houses

There is no permission without mask for any guest to get in restaurants or coffee houses etc.

There are hand antiseptics available at each table

The staff body temperature are measured oftenly

Unprocessed and prepared foods are placed at separate storage.

Toilets are cleaning often

Air conditioners are in operation to take the fresh air from outside and not circulated



COVID-19 TOURIST PROTECTION & SUPPORT INSURANCE

Your vacation is under Covid-19 coverage for a safe start...

We are right next to you with our Tourist Protection Support Insurance for a safe and joyful holiday in Turkey, uninterrupted enjoyment of the history, nature and culture alike.

Bodrum, Cappadocia, Marmaris, Nemrut, Antalya and other wonders of our nation. We know that you have missed holiday making. In order for you to have a great and safe holiday, we present our Tourist Protection Support Insurance to you. You may experience a stress-free holiday without Covid-19 anxiety while having a great time in heavenly corners of Turkey, relaxing and unwinding with a peace of mind.

While you enjoy the aquamarine seas, evergreen pasture, amazing canyons and open air museums of Turkey, every step of the way, we cover your Covid-19 worries as “Türk Sigorta”.

You keep on making new discoveries and venture our great nation’s attractions worry-free from Covid-19





PROCESS IN TURKEY FOR COVID-19

There is no necessity Covid-19 Test without any symptom in place. But your body temperature rises high and when it reaches on 37C or another symptom may appear, the guide or hotel staff will help you access to medical care. Until the test result get «Negative», you will be in quarantine at isolated room. And if it is «Positive» then you will be in quarantine in the hospital till you get well. Quarantine extend depends on your healing process.

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DROPPING TO THE AIRPORT

The vehicle is going to be disinfected and cleaned
The driver body temperature will be controlled by our operatives

The driver is going to use a mask during the return
Airport transfer just as well.

The driver will take of your luggage so you do not
contact with it while unloading

Once you reach to Airport, he will drop the luggages
and will be careful about the social distancing rules

PCR TEST

You can go to a Hospital or Health Center to do PCR
test, 48 to 72 hours prior to your departure and you
need to get results before you arrive to Airport for your
flight back home yet again.



WorkshopTravelshop
B2B Networking

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TURSAB
TÜRKİYE SEYAHAT AKEKLERİ BİRLİĞİ
T.C. SEYAHAT VE TURİZM BAKANLIĞI

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